

Send and receive voice, video, and messaging to multiple devices using a single number.

Multi-ID

Consumers today have different personas (work, home, social, dating, soccer coach, dance instructor...) and managing them using the same mobile phone can be complicated. Some users try to separate their personas by getting a second mobile number, which normally comes attached to another mobile device. This is not convenient, that's why we provide Multi-ID, a differentiated and native mobile experience where users can send and receive voice, video and messaging across multiple devices (smartphone, tablet, PC) using a single number, as well, as assigning multiple numbers to a single device— all with carrier-grade quality and full synchronization of messages, call logs and voicemails.

Multi-ID is easily set up by enabling one single identity that is attached to all numbers associated with one person.

Consumers can simply open the operator's native application on any mobile device, make calls, listen to voicemails and send or receive text messages. Multiple phone lines, and features can be assigned to one customer on a single device – thereby eliminating the need to carry multiple devices (e.g. work / personal phone) —and the user can decide which lines to use in which device by activating them from the application settings. For example, have a personal line activated on a tablet, a work line on a PC and both the personal and work lines on the smartphone.

Multi-ID gives users freedom to decide how and where they want to communicate. For example, there is no need to go back home if you realize you forgot your mobile device, just open the Multi-ID app on your tablet (or your PC's web browser) and your mobile line is with you.

With Multi-ID, lines can also be shared with a group as virtual team lines. For example, a small business can have a single business number that any employee can answer; shift workers can share an emergency support line, activate it on their mobile when they clock in and deactivate it when they clock out. Business owners can provide a Multi-ID line for their employees to use on their personal phone and, if the employee leaves the company, the business retains the number and the customers, which is a great enabler for BYOD models.

While Multi-ID capability is ideally suited for VoLTE networks, it can also be deployed in any existing 2G/3G (CS) network.

The Multi-ID solution is powered by Mavenir's IMS core, voice and rich messaging applications, Unified Communications Store, and downloadable Android and iOS clients. This is a fully cloud-native solution built on a microservice architecture for Cloud or Operator hosted NFV environments. Multi-ID is available as a standalone platform, or as part of Mavenir's broad suite of network solutions for mobile operators.